

पूछ-ताछ / ENQUIRY

	All Communications to be addressed to The Director IISER PUNE for the attention of INCHARGE S & P FOR DIRECTOR	
	Tender Enquiry No:	IISER/PUR/0621/26
	Date	06/08/2026

Sir/Madam,

Subject: REQUEST FOR QUOTATION DUE DATE: 13/08/2026

Please send your Principal quotation in a sealed cover for the following items with complete specifications and literature showing delivery period, on or before the due date to reach this office. In case of difficulty please contact us at **purchase@iiserpune.ac.in**

अनु क्रमांक/ Sr. No:	सामग्री का विवरण / Description of Material	मात्रा / Quantity
1.	Annual Maintenance Contract for Bruker ADVANCE III HD 600MHz Two Bay NMR Spectrometer: In continuation to the existing 3 years ESSENTIAL Labscape CMC contract no. 22305146 dated 05.03.2024 and PO no IISER/PUR/1117/23-2320 dated 18.03.2024 Period: (01st April 2027 -31st March 2029)	02 Years
1. Quotation received after due date will not be considered at all. 2. Our Enquiry No, date and DUE date as above must be subscribed on the sealed envelope containing your quotation. 3. We do not accept the advance payment terms or through bank against documents.		Sd/- Deputy Registrar (S&P)

Annual Maintenance Contract for AVANCE III HD 600MHz Two Bay NMR Spectrometer:

Period: (01st April 2027 -31st March 2029)

Scope of work

Labscape Essential – Console – One PM (Filter replacement each year, PC replacement in 3rd year and FAN replacement in 5th year of contract)

Labscape Essential BCU1 (PM) filter covered as per service plan

Labscape Essential CP QCI 600S3 H-P/C/N-D -05 Z Z 109742 (PM) two Cryo-Probes added in PM

CP QCI 600S3 H/F C/N-D 05 ZXT Z1682676

Labscape Essential –CU4 Maintenance once in year (PM) compressor replaced in 5th year of contract without gap (old unit can be collected by supplier)

Service Deliverables & Response Times

Preventive Maintenance (PM)

- **Frequency:** Two (2) scheduled PM visits per year throughout the 2-year contract duration (Total of 4 visits).
- **Scope:** Comprehensive system inspection, filter changes, diagnostic runs, and operational optimization etc. as per manufacturer specifications.

Breakdown & Emergency Maintenance

- **Frequency:** As needed / On-call basis.
- **Response Time:** Must be attended within **two days** and if on-site service engineer visit required then it should be attended within **one (1) week** (7 calendar days) of formal complaint registration.

Terms and conditions for enquiry

TERMS AND CONDITIONS FOR ENQUIRY: -

1. Quotation should be SEALED and mention the ENQUIRY NO: DATE and DUE DATE on the envelope.
2. The quotations will be accepted only up to 05:00 P.M. The quotations will be opened in the presence of the representatives, if any, of the quoting firm at 3.30 p.m. on the next working day of the due date.
3. Your offer should be valid for a period of 60 days from the date of opening of the quotations/tenders
4. Break up of individuals cost of items should be provided.
5. Your rate should include packaging and forwarding charges. In case of quotation F.O.R. destination Insurance should also be covered. The good should be insured in your favor against theft, loss, damage or breakage during transit.
6. The RATE OF GST should be clearly indicated wherever chargeable.
7. **The bidder must submit an authentic Original Equipment Manufacturer (OEM) Authorization Certificate. Failure to provide this certificate at the time of bid submission will lead to immediate disqualification**
8. **Penalty for delayed Services /LD:**
 - a) If the supplier fails to Supply, install as per specifications mentioned in the order within the due date, the Supplier is liable to pay liquidated damages of 1% of order value per every week of delay subject to a maximum of 10% beyond the due date. Such money will be deducted from any amount due or which may become due to the supplier.
 - b) IISER, PUNE reserves the right to cancel the order in case the delay is more than 10 weeks. Penalties, if any, will be deducted from the Security Deposit.
9. **We do not accept advance payment terms or payment against documents. See below details of accepted payment terms.**

All payments will be processed directly to the supplier via RTGS or NEFT on a half-yearly basis following the successful completion of each six-month service period and on submission a service report. Payment release is strictly subject to satisfactory performance, full compliance with the ordered technical specifications, quality standards, and overall scope of work, and verification that all contractual terms and conditions have been fully satisfied.

10. Please provide a compliance table with your quotation in the following format:

Item	Specification asked	Specification Quoted for	Departure and remarks

Please provide sufficient technical details with your quotation (in the form of brochures, spec sheets or tech notes) such that every point should be independently verifiable. Marking the details on the accompanying material will be greatly appreciated.

11. **Fall clause:**

The commercial offer shall in no way exceed the lowest price at which the contractor sells the stores of identical description to any other person/organization during the currency of the contract.
12. The quotations are liable to be rejected if any of the above condition is not complied.
13. **This Institute is following and abide with the Public Procurement (Preference to Make in India), Order 2017, DIPP, MoCI Order No. P-45021/2/2017-B.E. II dated 15th June 2017 and 4th June, 2020 and subsequent amendments to the order. Accordingly, preference will be given to the Make in India**

products while evaluating the bids, however, it is the sole responsibility of the bidder(s) to specify the product quoted by them is of Make in India product along with respective documentary evidence as stipulated in the aforesaid order in the technical bid itself.

14. Printed condition of the tenders/quotations shall not be binding on us.
15. The acceptance of the quotation will rest with the Director, Indian Institute of Science Education and research (IISER) Pune who does not bind himself to accept the lowest quotation and reserves the right to himself to reject or partially accept any or all the quotations received without assigning any reason.