



भारतीय विज्ञान शिक्षा एवं अनुसंधान संस्थान, पुणे
INDIAN INSTITUTE OF SCIENCE EDUCATION AND RESEARCH (IISER), PUNE
Dr.Homi Bhabha Road Pune 411008

ENQUIRY

All Communications to be addressed to The Director IISER PUNE for the attention of INCHARGE S & P FOR DIRECTOR

Tender Enquiry No:

IISER/PUR/0310/20

Date

13/08/2020

Sir /Madam

Subject: REQUEST FOR QUOTATION DUE DATE: 20/08/2020

Please send your Principal quotation in a sealed cover for the following items with complete specifications and literature showing delivery period, on or before the due date to reach this office. In case of difficulty please contact us at purchase@iiserpune.ac.in

S.No:	Description of Material	Quantity
1.	AMC for Microscopes (As per attached list)	As per attached list
<ol style="list-style-type: none">Quotation received after due date will not be considered at all/Fax/Telex Quotation will not be considered.Our Enquiry No, date and DUE date as above must be subscribed on the sealed envelope containing your quotation.We do not accept the advance payment terms or through bank against documents.		Yours Faithfully Salim Shaikh

1. List of equipment with SI No and quantity:

NO.	Instrument	SI no.	Quantity
1	Primo Star	3144017936	one
2	Primo Star	3144017870	one
3	Primo Star	3144017880	one
4	Primo Star	3144017802	one
5	Primo Star	3144017808	one
6	Primo Star	3144017797	one
7	Primo Star	3144017806	one
8	Primo Star	3144017932	one
9	Primo Star	3144017807	one
10	Primo Star	3144004163	one
11	Primo Star HAL,LED,Fix.- Köhl.SF18,R,FP	3144004153	one
12	Primo Star	3144004221	one
13	Primo Star	3144003956	one
14	Primo Star	3144004195	one
15	Primo Star	3144017804	one
16	Primo Star	3144004154	one
17	Primo Star	3144004218	one
18	Primo Star	3144017935	one
19	Primo Star	3144004156	one
20	Primo Star	3144004164	one
21	Primo Star	3144004051	one
22	Primo Star	3144017931	one
23	ULTRA PLUS	ULTRAPLUS-40-95	one
24	Primo Star	3144004049	one
25	Axio observer D1	1214000136	one
26	Axio Observer.Z1	1022765979	one
27	EVO LS	EVO10-14-77	one
28	LSM 710	2503000421	one
29	LSM 780	2504000367	one
30	Primo Star	3144004197	one
31	Primo Star	3144004213	one
32	Axio Imager.Z2	3523000425	one
33	LSM 710	2501000507	one
34	AXIO VERT A1.FL	3849000455	one
35	Axio Imager.Z1	3512001691	one

Objective of the AMC:

- To prevent emergency machine breakdown time by a preventive maintenance scheme.
- To maintain the optical microscope to its best possible condition.
- To provide remote diagnosis and technical phone support as the first line of attendance.
- To attend to emergency breakdowns within a reasonable reaction time.



Work to be carried out during scheduled maintenance visit:

- 1- Cleaning microscope body with disinfectant, removal of dust particles.
- 2- Cleaning microscope objective, ocular lenses and other optics with lens cleaning solution.
- 3- Adjustment of Kohler setting of Microscope.
- 4- Calibration of light source for transmitted and reflected paths.
- 5- Measuring the laser power using laser power meter. (for confocal microscope)
- 6- Routine laser calibration through SMT. (For confocal microscope)
- 7- Checking the rotary pumps, stage movements, electron gun alignment, image quality. (for electron microscopes).
- 8- Monitoring Performance of microscope and software.

2. Type of AMC:

This AMC proposal covers the following machine attendance visits during the contract year.

- 1- During the period of this Agreement, Carl Zeiss India Engineer will make 2 (TWO) Scheduled service calls per year wherein engineer will perform calibration activity along with all routine services during his 1st Visit on site visit and 2nd schedule visit includes normal routine service of microscope.
- 2- 1 (ONE) emergency calls per year in response to product malfunction or breakdown will be provided at the owner's request.
- 3- The price includes all cost for travel, boarding and lodging.

3. Payment will be made on a half-yearly basis.



TERMS AND CONDITIONS FOR ENQUIRY

1. Quotation should be SEALED and mention the ENQUIRY NO: DATE and DUE DATE on the envelope.
 2. The quotations will be accepted only upto 5.00 p.m. The quotations will be opened in the presence of the representatives, if any, of the quoting firm at 3.30 p.m. on the next working day of the due date.
 3. Your offer should be valid for a period of 60 days from the date of opening of the quotations/tenders
 4. Break up of individuals cost of items should be provided.
 5. The acceptance of the quotation will rest with the Director, Indian Institute of Science Education and research (IISER) Pune who does not bind himself to accept the lowest quotation and reserves the right to himself to reject or partially accept any or all the quotations received without assigning any reason.
 6. Please specify Number of Preventive Maintenance visits and Breakdown calls, for each instrument. One visit is of one day.
 7. Report for each visit must be submitted
 8. **Performance Bank Guarantee:**
Within fifteen (15) days of the award of contract, the vendor shall furnish a Security Deposit amounting to 10% of the purchase order value in the form of Demand Draft/Bank Guarantee (from scheduled Bank only) favoring the Director, Indian Institute of Science Education and Research, Pune.
The Security Deposit should be valid for a period of warranty period as we plan to extend the same as Performance Bank Guarantee
 9. Every visit by your engineer should be made within 48 hours from receipt of a complaint for breakdown of the equipment
 10. This contract is terminable before the expiry period if your service is found unsatisfactory
 11. AMC Charges will be paid after completion of 06 months on bill basis.
 12. Any breakdown in the equipment needing repair at your workshop you have to inform the same in writing to us.
 13. The rates quoted above are inclusive of visit charges and to & fro local conveyance expenses, lodging & boarding expenses.
- Fall clause:**
14. The commercial offer shall in no way exceed the lowest price at which the contractor sells the stores of identical description to any other person/organization during the currency of the contract.
 15. Details of supplies of similar services should be attached along with quotation.