



INDIAN INSTITUTE OF SCIENCE EDUCATION AND RESEARCH
PUNE

CLARIFICATION ON TENDER NUMBER - IISER-PUR-1170-19

ITEM DESCRIPTION- PROCUREMENT OF UNIFIED THREAT MANAGEMENT SYSTEM/FIREWALL

Refer IISER Pune Tender No- IISER-PUR-1170-19 for procurement of Unified Threat Management System. The tender document was published on Institute website www.iiserpune.ac.in and on CPP Portal on 22/1/2020.

Pre-Bid meeting was held on 27/1/2020 at 3.30 PM and minutes of meeting is as under.

At the outset, the Chairman welcomed all the Members and the representative of the Prospective Bidders and briefed in general the scope of the Project and thereafter requested Assistant Registrar (S&P) to brief the vendors on the salient features of the commercial terms and the indenting Officer to read out the clarification sought by the Prospective Bidders and replied thereto as detailed in Annexure -II

The representatives present were satisfied with the replies given and it was informed that the corrections / additions / clarifications given, as discussed during the Pre-Bid Conference would be hosted on the website of IISER Pune and all the Prospective Bidders are required to take cognizance of the proceedings of the Pre-Bid Conference before submitting their bids as stipulated in the Bidding Documents.

The other terms & conditions of the notice issued on our IISER website www.iiserpune.ac.in will remain unchanged. No more correspondence in this regard will be entertained

The meeting ended with vote of thanks to the Chair

27.1.2020

Sd/-
Assistant Registrar (S&P)



IISER PUNE

PRE-BID CONFERENCE FOR PROCUREMENT OF UNIFIED THREAT MANAGEMENT SYSTEM

TECHNICAL & COMMERCIAL QUERIES AND CLARIFICATION

TENDER NUMBER - IISER-PUR-1170-19

DATE : 27.1.2020

S.No	Query/Clarification Sought	Clarification / Amendment
1.	Request for relaxation of point no 4, under General Specifications 'A' - 'Must be based on Multi-core Parallel Processing Architecture with SSD storage having fault tolerant RAID Configuration.' Page no. 21.	No change in tender specification The UTM / Firewall appliance proposed (with or without log storage capabilities) should have the listed specification for better fault tolerance.
2.	Request for relaxation to specification under: Gateway Antivirus- 'D'; Point no. 5 - 'The proposed solution should support multiple anti-virus policy for sender/recipient email address or address group for notification setting, quarantine setting & file extension setting instead of single blanket	No Change in tender specification The bidders are free to quote separate E-mail security solution integrated with the proposed deployment to meet the specified requirements.

	policy’ and point No. 07- ‘For POP3 & IMAP traffic, the proposed system should strip the virus infected attachment & send notification to recipient & Admin.’ - Page No - 24	
3.	Request for relaxation to specification under: Anti-Spam- ‘F’; Point no. 1 -‘The proposed solution should have an integrated Anti-Spam solution atleast for outbound spam protection.’ , point No. 05- ‘The proposed solution must support on appliance quarantined facility and also personalized user based quarantine area with outbound email release option.’ and point no. 7- ‘The proposed solution should provide historical reports based on username, IP address, Sender, Recipient & spam category (if applicable) of all outbound mails’ - Page Nos - 25 and 26.	No Change in tender specification The bidders are free to quote separate E-mail security solution integrated with the proposed deployment to meet the specified requirements.
4.	Request for amendment to point no 2, under specifications Firewall- ‘I’- ‘Firewall should support NAT, PAT, Nat66 (IPv6-to-IPv6) or equivalent functionality from day1.’ Page no. 27. Inclusion of IPv4-to-IPv6 (NAT46) and IPv6-to-IPv4 (NAT64) compliance was suggested for products to be offered.	No Change in tender specification It is difficult to check the Stateful / Stateless NAT64 and NAT46 translations offered by the products / items to validate the compliance of the UTM/Firewall as it requires supporting network infrastructure. In view of the fact that IPV6 configurations is proliferating in the ISP networks it is pertinent to foresee the usability of IPv4-to-IPv6 (NAT46) and IPv6-to-IPv4 (NAT64). Bidders are essentially required to note that the feature of Stateful / Stateless NAT64 and NAT46 shall be required to be complied with in near future.
5.	Request for amendment to point no 6, under specifications WAF- ‘K’- ‘It should be capable of providing served URL hardening with configurable deep-linking and directory traversal prevention.’ Page no. 29.	Accepted. The amended specification may now please be read as - ‘It should be capable of providing served URL hardening and directory traversal prevention.’
6.	To Meet, the correct sizing of email security solution following is requested:	1. The total number of mail user accounts = 600 with possibility to cater 1000 without additional cost.

	1.The total number of mailboxes 2.peak emails/hour information	2. Peak E-mail / Hour = 2500 Emails/ Hr.
7.	Requested Details of ISP connection	The proposed solution should support load balancing & failover for at least 3 ISP backhaul connections (Maximum of 1 Gbps) all served through Single mode Fiber Optic connectivity. The proposed solution should include switches, SFP Modules, patch-cords etc. to meet these connection requirements.



IISER PUNE

PRE-BID CONFERENCE FOR PROCUREMENT OF UNIFIED THREAT MANAGEMENT SYSTEM

COMMERCIAL QUERIES AND CLARIFICATION

TENDER NUMBER - IISER-PUR-1170-19

DATE : 27.1.2020

S.No	Query/Clarification Sought	Clarification / Amendment
1.	EMD Exemption against MSME Certificate.	As Per O.M. - F. No. 1(2)(1)/2016-MA, Office of Development Commissioner (Micro Small & Medium Enterprises) (MA Division) New Delhi Dated 9th-February, 2017 - <i>'Traders and agents should not be allowed to avail the benefits extended under the Public Procurement Policy.'</i> Accordingly, submit the exemption certificate for waiver off EMD and tender fee.
2.	Request to increase the Delivery Period / Timeliness to 60 days.	No Change in delivery period
3.	PBG Validity Period & claim Period.	Performance Bank Guarantee should be valid for the period covering the entire support duration (3 -Years) from the date of successful installation, commissioning and integration with and addition of 60 Days beyond that.

4.	Number of People required to be trained	Please refer CHAPTER 4- SCHEDULE OF REQUIREMENTS, SPECIFICATIONS & ALLIED TECHNICAL DETAILS- 'A' General Specifications point no. 16 on Page No. 22.
5.	Change in Payment Terms - Request to change it to 80% against delivery & 20% against Installation.	No Change in payment terms No reasonable delay is anticipated on the part of supplier for installation, testing and integration of the deliveries. 100% Payment shall be made upon supplying post successful installation, testing, commission and integration of the proposed solution.