

भारतीय विज्ञान शिक्षा एवं अनुसंधान संस्थान तिरुपती
INDIAN INSTITUTE OF SCIENCE EDUCATION AND RESEARCH TIRUPATI

Transit campus: Sree Rama Engineering College Campus, Rami Reddy Nagar,
Karakambadi Road,
Mangalam (B.O), Tirupati - 517 507



MENTORED BY
Indian Institute of Science Education and Research Pune
Dr. Homi Bhabha Raod, Pune : 411 008 (Maharashtra)
www.iiserpune.ac.in

Advt.No. : IISER/S&P/2/15-16

Dt. 12th May 2015

NOTICE INVITING TENDER

Sealed Tenders are invited on behalf of the Director, IISER Pune (in Two bid System) from specialized agencies up to 1500 hrs on 29.05.2015 for setting up a 45Mbps (1:1) / 20 Mbps (1:1) Internet leased line connection at IISER Tirupati campus initially for a period of one year.

<i>Estimated cost</i>	<i>Earnest Money</i>	<i>Time for completion of work</i>
Rs. 10 lakh	Rs. 20,000.00	15 days

For further details please visit our web site:<http://www.iiserpune.ac.in>

Director

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OPEN TENDER NOTICE NO: 02 /2015

Indian Institute of Science Education and Research (IISER), Pune, an autonomous Institute established under Ministry of HRD, Government of India. IISER is devoted to both teaching and research of the highest caliber in a totally integrated way. MHRD, Govt. of India has proposed setting up IISER Tirupati from 2015-16 academic year and IISER Pune will be the mentoring Institute. IISER, Pune would like to set up a full duplex 45Mbps (1:1) / 20 MBPS (1:1) leased line internet connection at IISER-Tirupati transit campus initially for a period of one year. The details are appended herewith.

- Items : Setting up Internet Leased Line
- Tender Enquiry No : IISER-PUR- 0008 -15
- Time and Date of Submission : Before 3.00 PM on 29.5.2015
- Time and Date of opening Technical Bid: At 03.30 PM on 29.5.2015

Prospective BIDDERS may submit their offers to The Director, Indian Institute of Science Education and Research, Dr. Homi Bhabha Road, Pashan, Pune - 411 008, India

TABLE OF CONTENTS

Sr. No	Title	Page No (s)
1	Terms, Conditions & Important Instructions	4
2	Price Schedule	7
3	Vendor's Declaration	8
4	Details of Earnest Money	9

GENERAL TERMS, CONDITIONS & IMPORTANT INSTRUCTIONS

The terms, conditions & important instructions in respect of this tender enquiry are as under and shall be binding upon the tenderers:

1. The contract shall be for one year starting from the date of installation of leased line, which may be further extended, subject to the services being found satisfactory by IISER- Tirupati.
2. Type of Service: Internet The Data Rate (Bandwidth) is 45 MBPS (1:1) OFC/ 20 MBPS ILL (1:1) uncompressed and unshared.
3. Contractor shall raise invoices on Quarterly basis. Payment will be made within 15 working days on receipt of bills.
4. It is suggested that the Service providers should visit the premises and ascertain feasibility before quoting the above price in order to avoid any disputes later on. Address of Transit campus is Shree Rama College of Engineering, Tirupati.
5. IISER can terminate the contract with one-month notice in case the services are not found satisfactory. In such a case, IISER will pay on actual work basis for the duration for which the services were used during the period in question.
6. Earnest money in the form of Demand Draft or pay order in favour of Director , Indian Institute of Science Education & Research, Pune for ` 20,000/- (Rs Twenty thousand only) must be enclosed with Tender in a separate envelope superscribed with Earnest Money. Public Sector Undertakings are exempted from submitting Earnest Money Deposit provided they submit a self-certified request that they are covered under exemption of EMD. The Request for exemption of EMD should be enclosed together with the necessary certificate in place of Demand Draft in a sealed envelope superscribed with Earnest Money.
7. The successful Tenderer shall within 10 (ten) days of receipt of intimation of acceptance of this tender deposit security deposit of 10% of the value of work awarded, by means of a Demand Draft in favour of IISER- Tirupati. (The earnest money deposited with the tender shall be a part of the total security deposit of 10%).
8. Security deposit will not earn any interest for any period whatsoever. Security deposit will be returned after one month of the successful completion of the contract as certified by the competent authority of

- IISER and after deducting the dues, if any, payable to the IISER. In the event of any breach of any terms and conditions of the contract, the contract will be terminated and security deposit shall be forfeited to the IISER Tirupati. No interest shall be paid on amounts payable to the contractor under this contract.
10. Tenders received without E.M.D. would be straightway rejected or shall not be entertained.
 11. TDS and any other Government levies applicable on bills as per Government instructions/ notifications issued from time to time shall be applicable and deducted from Contractor's bills. Service Tax can be quoted on price format.
 12. The insurance of the equipment utilised in this service will be borne by the Contractor.
 13. In case of any dispute, the jurisdiction of the matter will be within the premises of Pune City (Maharashtra).
 14. The Tender should be complete in all respects and should be duly signed. Late and delayed tenders due to any reasons including Postal delays shall not be considered. Incomplete and unsigned Tenders will not be considered at all. Offers sent through Fax / e-mail/cable/ telegram will not be accepted.
 15. The Director, IISER Pune, reserves the right to accept or reject all the tenders without assigning any reason thereof.

Special Terms & Conditions

Definition : - ISP - Internet Service Provider

1. The connection has to be made available within 15 days (maximum) from the date of signing the agreement / LOI .
2. The ISP will have to provide all the required Terminal Equipments / Accessories for the service.
3. Leased line output interface should be on Ethernet/Fiber
4. ISP should provide Bandwidth Monitoring Software
5. ISP should provide 30 minutes UPS backup for their terminal equipments to provide stable leased line connection to IISER-Tirupati.
6. The ISP should quote total charges that includes Last Mile Charges, Equipment rental charges, Installation charges, Registration charges, Local Loop charges, Port charges, Service charges, Internet charges, other charges if any.
7. The ISP should provide a pool of at least 10 static IP addresses for these services.
8. The ISP should provide a service support of 24 X 7 basis.
9. The ISP should furnish all the details regarding current availability and utilization of bandwidth on their gateway on weekly basis.
10. The ISP should monitor and maintain the leased line connectivity round the clock, which includes local circuit maintenance also.
11. The ISP should ensure that the average round trip time for data packets will not exceed 30ms (milliseconds) between the ISP routers and IISER site, as measured over any continuous 15-minute period and should maintain not less than 99.5% Bandwidth up-time.
12. The ISP should ensure that their Support team is contactable 365X 24/7 by IISER- Tirupati.
13. In any case downtime shall not be more than 2 hours, failing which penalty* will be imposed. (*Penalty = Charges of one hours X downtime time in hours X 4)

Price Format for 45 & 20 MBPS Leased Line

S.No	Parameters	Amount in Rs (in figure)	Amount in Rs (in words)
1.	Registration Charges, if any		
2.	Installation Charges, if any		
3	Rental for 45 MBPS (1:1) leased line i) Monthly Basis ii) Quarterly basis iii) Annual Basis		
4	Rental for 20 MBPS (1:1) leased line i) Monthly Basis ii) Quarterly basis iii) Annual Basis		
5.	Any other levy and other charges including local circuit & CPE charges		
6.	Service Tax		

PROFORMA

VENDOR'S DECLARATION

(To be submitted on the business letter head of the Vendor, duly signed by the authorised signatory with Company's Seal / Stamp)

I/We _____ in the capacity of (Director / Partner / proprietor etc. Please specify) of M/s _____ (Name of the Company / Firm) hereby declare that ours is a bonafide business concern registered with (Sales Tax / Income Tax etc. please specify) as per certified copies enclosed. I/We am/are submitting our offer for _____ against tender enquiry No. IISER-PUR- _____ leased line in response to your tender notice.

I/ we declare that I/we have read the terms and conditions of the tender documents and agree to fully abide by them.

Yours faithfully

For & on behalf of
(Name of the Company / Firm)

Encl.: As above (specify)

Sign. of the authorized signatory : _____

Name & Designation : _____

Company / Firm's Address : _____

Shop Registration Number : _____

Phone No. with ISD / STD code : _____

Fax with ISD / STD code : _____

E mail : _____

Mobile : _____

DETAILS OF EARNEST MONEY DEPOSIT

AMOUNT : -----
DEMAND DRAFT/ PAY ORDER NUMBER & DATE : -----
ISSUING BRANCH : -----
PAYABLE AT : -----

Signature

Full Name

Seal of the Tenderer.